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Cisco Exam Questions 210-060
CICD Implementing Cisco Collaboration Devices v1.0
NEW QUESTION 1  
- (Exam Topic 1)  
Which command is used to troubleshoot calls as they enter and leave a PRI connection?  

A. Debug isdn q 931  
B. Show voice call summary  
C. Debug voip dialpeer  
D. Show dial-peer voice summary  

Answer: A

NEW QUESTION 2  
- (Exam Topic 1)  
A voice engineer is moving an IP phone from one secure Cisco Unified Communications Manager cluster to another. The phones are not registering to the new cluster. Which task resolves this issue?  

A. reset the phones  
B. restart the phones  
C. delete the CTL file from each phone manually  
D. use the Bulk Administration Tool to import the phones  

Answer: C

NEW QUESTION 3  
- (Exam Topic 1)  
Where can an engineer find how many unused Cisco Unified Workspace Licensing Standard licenses remain?  

A. CAR  
B. Cisco Unified Reporting  
C. Cisco Unified Communications Enterprise License Manager  
D. RTMT  

Answer: C

NEW QUESTION 4  
- (Exam Topic 1)  
Which call processing agent is based on Cisco IOS software and works with ISR platforms?  

A. Cisco Unified Presence Server  
B. Cisco Unity Connection  
C. Cisco Unified Communications Manager Express  
D. Cisco Unified Contact Center Express  

Answer: C

NEW QUESTION 5  
- (Exam Topic 1)  
A voice engineer wants to monitor system activities using the RTMT tool. Which step is next after navigating to Cisco Unified Reporting?  

A. system > scheduler > CDR  
B. system reports > unified CM data summary > generate report  
C. system > tools > reports  
D. tools > CDR analysis and reporting  

Answer: B

NEW QUESTION 6  
- (Exam Topic 1)  
When an engineer try to pull log from an cisco EX90 codec for call setup issue using "log ctx sip packet debug 9" nothing happen, how to enable this debug?  

A. collect log from web interface  
B. Enter log ctx sip packet debug all  
C. Ssh into the codec to view the log  
D. Enter the logout put on command  

Answer: D

NEW QUESTION 7  
- (Exam Topic 1)  
Which CLI command must be used to configure the network settings on a Cisco TelePresence 4500 MCU?  

A. Static<ip address><netmask><default gateway><DNS server address>  
B. Network<p><ip address><netmask><default gateway><DNS server address>  

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C. Xconfig network address<ip address><netmask><default gateway><DNS server address>

Answer: A

NEW QUESTION 8
- (Exam Topic 1)

CUC 10.X supports LDAP integration with several widely used LDAP directories systems, including the following:

A. Microsoft Active Directory 2000, 2003 and 2008 (support for AD 2012 only in CUCM 10.x and later)
B. Microsoft Active Directory Application Mode 2003
C. Microsoft Lightweight Directory Services 2008
D. iPlanet Directory Server 5.1
E. Sun ONE Directory Server (5.2, 6.x)
F. Open LDAP (2.3.39, 2.4)

Answer: A

NEW QUESTION 9
- (Exam Topic 1)

A voice engineer configured a Cisco Unified Presence client for a new employee. The CSF device and user are associated, but the end user cannot make a call using Cisco Unified Personal Communicator softphone mode. Which configuration item should be checked next to identify the issue?

A. Client service framework
B. Common device configuration
C. Calling search space
D. Route pattern

Answer: C

NEW QUESTION 10
- (Exam Topic 1)

Which signaling method uses robbed bit signaling?

A. CAS
B. FXS
C. FXO
D. CCS

Answer: A

NEW QUESTION 11
- (Exam Topic 1)

An entire department is reporting frequent calls with poor voice quality. Which fault domain should be investigated first?

A. IP phone
B. Cisco Unified Communications Manager Media Resources
C. Cisco Unified Communications Manager SIP Trunks
D. network routers and switches

Answer: D

NEW QUESTION 12
- (Exam Topic 1)

For which three reasons would a voice engineer create a separate user template in Cisco Unity Connection? (Choose three.)

A. Certain users changed their extensions.
B. Certain users are in a different partition.
C. Certain users are using a different call handler.
D. Certain users are using a different phone system.
E. Certain users are being added to Cisco Unified Presence Server.
F. Certain users are being moved to a different branch office.

Answer: BCD

NEW QUESTION 13
- (Exam Topic 1)

An engineer is creating a new phone using the Call Manager. Which option is presented first when you click the Add New button?

A. Phone Type
B. BAT Phone Template
C. MAC Address
D. Common Phone Profile

Answer: A
NEW QUESTION 14
- (Exam Topic 1)
Which two components are needed before a user can be assigned to a Presence node? (Choose two.)

A. Cisco Unified Communications Service
B. service profile
C. phone button template
D. mobility profile
E. device profile

Answer: AB

NEW QUESTION 15
- (Exam Topic 1)
When you configure a shared extension in Cisco Configuration Professional, which two characteristics should be the same on both phones, so that the phones can successfully use a shared extension? (Choose two.)

A. Monitor mode
B. MAC address
C. Ephone-dn
D. Number
E. User ID

Answer: CD

NEW QUESTION 16
- (Exam Topic 1)
Which protocol allows Cisco Unified Communications Manager to take control of a specific port on a gateway?

A. SIP
B. H.323
C. Q.931
D. MGCP

Answer: D

NEW QUESTION 17
- (Exam Topic 1)
Which three network elements are crucial when deploying VoIP devices? (Choose three.)

A. Round-trip time
B. QoS markings
C. Bandwidth
D. Ethernet
E. Fibre
F. Token ring

Answer: ABC

NEW QUESTION 18
- (Exam Topic 2)
Two IP phones configured in the same office have a phone call in progress when the Call Manager they are registered to fails. Which result is true?

A. The call remains active, and the Cisco IP Phones enable SIP proxy mode for RTP
B. The call is immediately disconnected
C. The call remains active but features such as MOH and Transfer are unavailable for the rest of the call
D. The call disconnects after the RTP/RTCP keepalive between the IP phones and Call Manager fails.

Answer: A

NEW QUESTION 19
- (Exam Topic 2)
Users are complaining about dropped calls, so a network engineer needs to troubleshoot Cisco Unified Communications Manager to view concurrent calls and dropped calls. Where does the engineer generate such reports?

A. Cisco Unified Serviceability
B. Cisco Unified OS Administration
C. Cisco Unified Communications Manager Administration
D. Cisco Unified Real-Time Monitoring Tool

Answer: C

NEW QUESTION 20
- (Exam Topic 2)
A user directory number is configured to forward all calls to a cell phone, but calls are not successfully forwarding. Which Cisco Unified Communications Manager setting requires reconfiguration?

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A. DN External Mask  
B. DN Route Partition  
C. DN Calling Search Space  
D. CFA Calling Search Space  

**Answer:** D

**NEW QUESTION 21**
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