Exam Questions 210-060
CICD Implementing Cisco Collaboration Devices v1.0
NEW QUESTION 1
- (Exam Topic 1)
Which two items must first be configured before users can be added into Unity Connection via the Bulk Administration Tool? (Choose two.)

A. partitions  
B. classes of service  
C. search spaces  
D. user templates  
E. schedules

Answer: BD

NEW QUESTION 2
- (Exam Topic 1)
Which three choices are functions or features of Cisco Unity Connection? (Choose three.)

A. video-enabled messaging through converged networks  
B. text-to-speech, which allows access to Exchange emails from a telephone  
C. voice-enabled message navigation  
D. voice-enabled dialing to external users  
E. automated attendant capabilities  
F. automated call rerouting to agents through round robin, longest idle, or broadcast

Answer: BCE

NEW QUESTION 3
- (Exam Topic 1)
The IP phone of user A is registered with Cisco Unified Communications Manager subscriber1 while the IP phone of user B is registered with subscriber2. User A is speaking to user B on an active call. A junior network engineer mistakenly reboots subscriber1. What effect does this have on the call?

A. User A can hear B, but B cannot hear A.  
B. User A cannot hear B, but B can hear A.  
C. This action drops the call.  
D. This action does not affect the call.  
E. The call remains active, but quality may suffer.

Answer: D

NEW QUESTION 4
- (Exam Topic 1)
Which type of signaling does desktop control mode use to control a desk phone?

A. CTIQBE  
B. SIP  
C. XMPP  
D. SCCP

Answer: A

NEW QUESTION 5
- (Exam Topic 1)
Which four fields must an administrator complete to create a new user in Cisco Unity Connection? (Choose four.)

A. Alias  
B. User type  
C. Extension  
D. Corporate email address  
E. First name  
F. Last name  
G. Employee ID  
H. Template

Answer: ABCH

NEW QUESTION 6
- (Exam Topic 1)
Which file extension is used with the Bulk Administration Tool to automatically populate and insert data into the database when adding users in bulk?

A. CSV  
B. RAR  
C. NTP  
D. TAR

Answer: A
NEW QUESTION 7
- (Exam Topic 1)
An administrator wants to add and configure an ephone-dn via the Cisco Unified Communications Manager Express web GUI. Which feature must be defined under telephony service configuration?

A. auto-reg-ephone
B. auto-reg-dn
C. max-ephones
D. max-dn
E. dn-webedit

Answer: E

NEW QUESTION 8
- (Exam Topic 1)
A user wants their name to show on their phone instead of their directory number. Which configuration item allows an administrator to do this?

A. Line Text Label
B. Alerting Name
C. External Phone Number Mask
D. Caller Name
E. Description

Answer: A

NEW QUESTION 9
- (Exam Topic 1)
Which two directory services are supported by Cisco Unified Communications Manager for Lightweight Directory Access Protocol integration? (Choose two.)

A. Windows Active Directory 2008
B. Novell eDirectory
C. iPlanet Directory Server 4.0
D. Sun ONE Directory Server
E. Open Lightweight Directory Access Protocol 2.1

Answer: AD

NEW QUESTION 10
- (Exam Topic 1)
An engineer needs to block any outbound calls to specific numbers. Which dial plan element is used to restrict called numbers?

A. partition
B. route group
C. route list
D. calling search space

Answer: D

NEW QUESTION 11
- (Exam Topic 1)
Which transport layer protocol is used when a Cisco Unified Presence client is searching for a contact in directory?

A. TCP
B. UDP
C. IMAP
D. HTTP

Answer: A

NEW QUESTION 12
- (Exam Topic 1)
Which profile must be added to the end user profile when enabling an end user for Cisco Unified Presence?

A. Device profile
B. UC service profile
C. Extension mobility profile
D. SIP profile

Answer: B

NEW QUESTION 13
- (Exam Topic 1)
An administrator is setting up a remote site in Cisco Unified Communications Manager that has a T1 WAN connection to the main site. Which option is the best VoIP codec for this task?

A. G.711
NEW QUESTION 14
- (Exam Topic 1)
Use the router console to view the configuration and answer the question.

When a call is placed from the Branch Router phone to the PSTN number of 91408551212, the call is failing. What dial-peer is supposed to be used and why is the call failing? Select 2 (two)

A. dial-peer voice 910 pots
B. dial-peer voice 9 pots
C. dial-peer voice 9001 voip
D. destination pattern is incorrect
E. prefix is missing from the dial-peer
F. the port assignment is incorrect in the dial-peer
G. the port number is missing in the dial-peer

Answer: BF
Explanation:
The dial 9, 910, and 9001 dial peer configurations are shown below:

```plaintext
!
dial-peer voice 9 pots
   description Local PSTN Calls
   destination-pattern 9[1-9]T
   port 0/0/0:12
!
dial-peer voice 900 pots
   description International
   destination-pattern 900T
   port 0/0/0:15
   prefix 900
!
dial-peer voice 910 pots
   description National
   destination-pattern 9[1-9]T
   port 0/0/0:15
   prefix 0
!
```

Here we see that dial peer 9 and 910 match the same destination pattern, but 9 will be used first. However, the port used should be 0/0/0:15 not 0/0/0:12.

```plaintext
interface Serial0/0/0:15
   no ip address
   encapsulation hdlc
   isdn switch-type primary-net5
   isdn incoming-voice voice
   no cdp enable
!
```

NEW QUESTION 15
- (Exam Topic 1)
Which two options are configured on the phone configuration page within Cisco Unified Communications Manager Administrator? (Choose two.)
A. device pool
B. auto answer
C. partition
D. voice-mail profile
E. MAC address

Answer: AE

NEW QUESTION 16
- (Exam Topic 1)
User A notices echo on a call with user B. Both users are using Cisco VoIP phones. User B is using a headset, and user A is using a handset. What is the most likely source of the echo?
A. user A handset
B. user B headset
C. disabled echo cancellation on user A phone profile
D. disabled echo cancellation on user B phone profile

Answer: B

NEW QUESTION 17
- (Exam Topic 1)
Refer to the exhibit.

The error message was displayed when the administrator attempted to set the default user password in the user template to four digits long. Which option can rectify this issue?

A. The minimum password length in Cisco Unity Connection should be at least five digits long.
B. The password length needs to be configured under the Authentication Rules settings using the Minimum Credential Length configuration field.
C. The password length needs to be configured under the user template settings using the Minimum Credential Length configuration field.
D. The password length cannot be adjusted under the user template; the password length can only be adjusted under the individual users.

Answer: B

Explanation:
A minimum length requirement (as set on the Edit Authentication Rule page, in the Minimum Credential Length field)
• Inclusion of at least one character from each of the following categories: upper-case letter, lower-case letter, number, and symbol (~ ! @ $ % ^ & * " ` , . : ; ? - _ ( ) [ ] < > { } + = / \ |)
• No characters repeated consecutively more than three times (for example, aaaaB1C9 is invalid)
• No inclusion of the alias or name of the administrator

NEW QUESTION 18
- (Exam Topic 2)
An engineer must run a CUCM report on the number of local calls with poor voice quality. Which report type provides this information?

A. QoS by Gateway report
B. QoS Detail report
C. QoS by Call Types report
D. QoS Summary report

Answer: C

NEW QUESTION 19
- (Exam Topic 2)
Which two protocols are used in Cisco Jabber call control signaling and instant messaging? (Choose two)

A. XMPP
B. TCP
C. SIP/SIMPLE
D. SSH
E. SCCP

Answer: AD

NEW QUESTION 20
- (Exam Topic 2)
A user presses the envelope button on a 7945 IP phone, but it only launches audio voicemail. Where should the voice systems administrator troubleshoot?

A. Visual voicemail IP phone service in Cisco Unity Connection
B. Visual voicemail IP phone service in Cisco Unified Communications Manager
C. SIP trunk between Cisco Unified Communications Manager and Unity Connection
D. IP phone network connectivity

Answer: C
NEW QUESTION 21

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