Cisco

Exam Questions 300-085

CAPPS Implementing Cisco Collaboration Applications
NEW QUESTION 1
Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

A. Attempt Sign-in
B. Opening Greeting
C. Attempt Forward
D. Attempt Sign-out
E. Attempt Send
F. Closing Greeting

Answer: AB

NEW QUESTION 2
To which option does a partition in Cisco Unity Connection belong?

A. mailbox store
B. Unified Messaging service
C. calling search space
D. holiday schedule
E. system call handlers

Answer: C

NEW QUESTION 3
Which file format is supported for creating users in bulk in Cisco Unity Connection?

A. xlsx
B. txt
C. xlsm
D. csv

Answer: D

NEW QUESTION 4
Which deployment model offers geographic datacenter redundancy, remote failover, high availability, scale, and local failover?

A. multisite with distributed call processing
B. dual call control
C. multisite with centralized call processing
D. clustering over the WAN
E. campus

Answer: A

NEW QUESTION 5
An IP phone user reports that they are unable to set the Call Forward All feature on their phone. The user reports that they press the CfwdAll softkey and enter the desired telephone number, but the phone does not accept it. What could be causing this issue?

A. The user is entering too many digits for the destination number.
B. Cisco Unified Communications Manager does not control Call Forward.
C. The Call Forward All service parameter is not enabled.
D. The Call Forward All option of the IP phone does not have a CSS defined.
E. The Call Forward All enterprise parameter is not enabled.

Answer: D

NEW QUESTION 6
Which tool that is used for troubleshooting Cisco Unified Communications Manager is also used to troubleshoot and monitor Cisco Unity Connection?

A. Cisco Unified Dialed Number Analyzer
B. Cisco Unified Monitoring and Troubleshooting Tool
C. Cisco Unified Real Time Monitoring Tool
D. Cisco Unified Port Monitor
E. Cisco Unified Serviceability

Answer: C

NEW QUESTION 7
Which statement is true about an endpoint that does not support secure signaling when connecting to a secure multisite conference scheduled through Cisco TMS?

A. All participants connecting to the conference are notified
B. The endpoint is not allowed to connect.
C. The endpoint connects with a default security profile
D. If all legs of the conference are secure, the endpoint connects

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NEW QUESTION 8
You must create a services profile in Cisco Unified Communications Manager as part of the Jabber configuration. Which option is a UC service type?

A. VPIM  
B. XML  
C. CTI  
D. LADP

Answer: C

NEW QUESTION 9
Where can an engineer change a user provisioning password?

A. Cisco TMSPE User Provisioning page  
B. Cisco TMSPE User import page  
C. Cisco TMSPE account AD credentials  
D. Cisco TMSPE account settings

Answer: A

NEW QUESTION 10
Cisco Unified Communications Manager IM and Presence Service provides which three features? (Choose three.)

A. Business-to-business and business-to-consumer open federations  
B. Call Admission Control  
C. BLF presence  
D. Instant messaging  
E. Microsoft Outlook calendar integration

Answer: ADE

NEW QUESTION 11
Which four pieces of information does the Cisco TMS Provisioning Extension service provide the VCS? (Choose four.)

A. user  
B. device  
C. dial plan  
D. routing rules  
E. zone Information  
F. phone book  
G. FindMe  
H. gateway

Answer: ABFG

NEW QUESTION 12
When Cisco TMS provisioning is enabled, which four Cisco TMSPE services are used by the VCS for provisioning and FindMe data? (Choose four.)

A. server diagnostics  
B. devices  
C. users  
D. PLCM directory service  
E. FindMe  
F. live service  
G. database scanner service  
H. phone books

Answer: BCEH

NEW QUESTION 13
An engineer is creating a new cluster in TMS and has selected "Enable Provisioning." The following error message is seen: "Verify that the tmsprovisioningservice is running." What are two reasons for this issue?

A. There is a space in the VCS system name  
B. Movi option key has not been added to the Cisco TMS  
C. SNMP has not been enabled on VCS  
D. UPD Port 161 has been blocked on the network  
E. The management address on the VCS does not match the TMS IP address

Answer: AB

NEW QUESTION 14
Which three are valid system connectivity statuses for systems that are automatically added to Cisco TelePresence Management Suite? (Choose three.)
A. Inaccessible
B. Failed
C. Connected
D. Reachable on Public Internet
E. Behind Firewall
F. Online
G. Remote Site

**Answer: ADE**

**NEW QUESTION 15**
How are partitions and calling search spaces in Cisco Unity Connection different from partitions and calling search spaces in Cisco Unified Communications Manager?

A. In Cisco Unity Connection, search spaces do not include partitions.
B. In Cisco Unity Connection, partitions include calling search spaces.
C. In Cisco Unity Connection, partitions and calling search spaces are not used.
D. In Cisco Unity Connection, partitions and calling search spaces function just as they do in Cisco Unified Communications Manager.
E. In Cisco Unity Connection, only partitions are used.

**Answer: D**

**NEW QUESTION 16**
The Cisco TMS administrator is trying to add participants while booking a new conference. Which three options are presented? (Choose three.)

A. endpoints
B. users
C. Cisco MCUs
D. multiway address
E. directory numbers synched from Cisco Unified Communications Manager
F. SIP URIs synched from Cisco Unified Communications Manager
G. video AutoAttendant numbers

**Answer: ABC**

**NEW QUESTION 17**
Which file are the DNS SRV records kept in within the Jabber client program files?

A. DNS-records.xml
B. jabberLocalConfig.xml
C. installationid.txt
D. service-location.xml
E. jabber-config.xml
F. csf-unified.txt

**Answer: D**

**NEW QUESTION 18**
By default, what are two options that are presented to callers for directed calls into a Cisco Unity Connection system? (Choose two.)

A. Log in to their mailbox with their PIN.
B. Listen to the opening greeting.
C. Leave a message if forwarder has a mailbox.
D. Enter user ID and PIN.
E. Log in to remote mailbox.

**Answer: AD**

**NEW QUESTION 19**
In Cisco Unity Connection, which two elements are used to provide call management? (Choose two.)

A. Call Handlers
B. Directory Handlers
C. Route Patterns
D. Hunt Lists
E. Translation patterns

**Answer: AB**

**NEW QUESTION 20**
When configuring mobile and remote access on Cisco VCS Control, what are two required configuration steps? (Choose two.)

A. Ensure that provisioning is enabled
B. Ensure that all Cisco VCS systems are synchronized to a reliable NTP service
C. Ensure that the system host name and domain name are specified
D. Ensure that local DHCP servers are specified.
E. Set Unified Communications mode to peer-to-peer.

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Answer: BC

NEW QUESTION 21

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