Cisco

Exam Questions 300-085

CAPPS Implementing Cisco Collaboration Applications

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NEW QUESTION 1
How many distinct auto-attendants can you configure in the Cisco Unity Express GUI?

A. 1
B. 2
C. 3
D. 4
E. 5
F. 6

Answer: E

NEW QUESTION 2
Which service must you restart, in order to enable file transfers on the Cisco Unified Communications Manager IM and Presence server?

A. Cisco SIP Proxy
B. Cisco Presence Engine
C. Cisco XCP Router
D. Cisco Sync Agent

Answer: C

NEW QUESTION 3
After you import users from Cisco Unified Communications Manager Express to Cisco Unity Express, you find that some users are missing. Which two reasons might be causing this problem? (Choose two.)

A. The username has numbers in the name.
B. The username has spaces in the name.
C. The ephone is missing the username and password.
D. The ephone DN does not have the username and password.
E. The username is longer than 15 characters.
F. The ephone is not marked as active.

Answer: BC

NEW QUESTION 4
When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose two.)

A. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and the AtlGreeting.wav file is appended to the beginning of the welcome greeting.
B. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and a Boolean variable of “greetingactive” is returned as “true.”
C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location.
E. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Answer: BD

NEW QUESTION 5
When using VPIM Networking for messaging between Cisco Unity servers in different directories, which two factors should be considered for Audio Format Conversion settings? (Choose two.)

A. network bandwidth between the local and remote Cisco Unity servers
B. traffic volume of messages
C. network latency between the local and remote Cisco Unity servers
D. Audio Format of the outbound message
E. DSCP flags on the packet

Answer: AB

NEW QUESTION 6
A user has reported that keys that are pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:
dial-peer voice 6800 voiddestination-pattern 5...session protocol sipv2session target ipv4:10.3.6.127codec g711ulawno vad
What is the configuration command that is needed to complete the configuration and solve the problem?

A. dtmf-relay sip-notify
B. dtmf-relay rt-npe
C. dtmf-relay cisco-rtp
D. dtmf-relay h245-signal

Answer: A

NEW QUESTION 7
In order for Cisco Unified Presence to show the presence status of an IP phone, which two configuration steps must be completed in the Cisco Unified
Communications Manager server? (Choose two.)

A. Check the Allow Presence Status check box.
B. Associate the end device with the user.
C. Allow the SIP publish trunk to forward presence status messages.
D. Associate the directory number with the user.
E. Enable Cisco Unified Personal Communicator Status flag.

Answer: BD

NEW QUESTION 8
Which device needs to be configured to allow Cisco Unified Presence to receive phone availability updates from subscribed users?

A. H.323 Trunk
B. Presence Gateway
C. MGCP Gateway
D. SIP Cisco Unified Personal Communicator Gateway
E. CTI Gateway

Answer: B

NEW QUESTION 9
The Cisco Unity Connection Serviceability menu provides which two troubleshooting functionalities? (Choose two.)

A. viewing the status of the Cisco Unity Connection feature service
B. generating reports that you can view in a range of formats, such as PDF, CSV, or HTML
C. viewing trace information through the web browser
D. providing an interface for the “starting and stopping” feature and network services
E. monitoring the number of threads and processes that are in the system

Answer: AB

NEW QUESTION 10
What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

A. Restart the Cisco Unified Presence server.
B. Restart Cisco Unified Communications Manager.
C. Enable tracing and use Cisco Unified RTMT to review the traces.
D. Uninstall and re-install Cisco Unified Personal Communicator.
E. Reset the Presence Gateway.

Answer: C

NEW QUESTION 11
When troubleshooting an MWI issue in Cisco Unity Connection, which task should you perform in the phone system component at the beginning of troubleshooting?

A. Ensure that MWI is enabled for the user.
B. Ensure that the user has the correct phone system assigned.
C. Run the Check Telephony Integration test.
D. Ensure that the ports are configured for MWI only.
E. Ensure that the pilot number matches the Cisco Unified Communications Manager configured pilot number.

Answer: C

NEW QUESTION 12
Which contact photo retrieval method is supported when using UDS as the directory for Jabber?

A. photo URI, with pictures hosted on a web server
B. binary object retrieval of the user's jpegPhoto attribute
C. None, contact photos are not supported with UDS.
D. binary object retrieval of the user's thumbnailPhoto attribute

Answer: A

NEW QUESTION 13
You are integrating Cisco Unity Connection with Cisco Unified Communications Manager to provide voicemail services for an organization. Which protocol does Cisco Unity Connection use to access the Cisco Unified Communications Manager database?

A. JTAPI
B. VXML
C. AXL
D. SOAP

Answer: C
NEW QUESTION 14
A user has reported that keys pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:
dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 codec g711ulaw
no vad
Which configuration command is needed to complete the configuration and solve the problem?

A. dtmf-relay sip-notify
B. dtmf-relay rtp-nte
C. dtmf-relay cisco-rtp
D. dtmf-relay h245-signal

Answer: A

NEW QUESTION 15
With TMS-scheduled conferences, which two changes made to an ongoing conference in Conference Control Center are available to individual participants (and not just the main participant)? (Choose two.)

A. Send Message
B. Set Mic Off
C. Mute All
D. Monitoring with TMS to provide conference information
E. Disconnect

Answer: AB

NEW QUESTION 16
Which can be used in the jabber-config.xml file to enable UDS?

B. <DirectoryType><UDS>True</UDS></DirectoryType>
C. <Directory><DirectoryServerType>UDS</DirectoryServerType></Directory>
D. <Directory><DirectoryType>UDS</DirectoryType></Directory>

Answer: C

NEW QUESTION 17
An engineer has transitioned over to Telepresence-managed scheduling from direct-managed conference bridges in TMS and has begun to see failed calls and double-bookings of conferences. What should be done to fix this?

A. Ensure the conference TelePresence Conductor is set as the preferred MCU
B. Ensure future conferences on the bridges have been migrated
C. Ensure the variable field has been manually configured
D. Ensure cascading has been enabled

Answer: B

NEW QUESTION 18
Which two protocols permit collection information over user's availability status? (Choose two.)

A. SIMPLE
B. XMPP
C. LDAP
D. SOAP

Answer: AB
NEW QUESTION 19
Which two steps are required when configuring Cisco Unified Communications Manager in the Cisco Unity Express administration menu? (Choose two.)

A. Select the IP addresses or hostnames of the Cisco Unified Communications Manager servers.
B. Select the JTAPI username and password.
C. Select the AXL username and password.
D. Select the web username and password.
E. Select the keepalive timers for Cisco Unified Communications Manager polling.

Answer: AB

NEW QUESTION 20
Which statement about enabling the FindMe option on Cisco VCS is true?

A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
B. Option keys are not required.
C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
D. LDAP authentication is not supported.

Answer: C

NEW QUESTION 21
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