Exam Questions 642-467

CAPPS v8.0 Integrating Cisco Unified Communications Applications v8.0
1. Refer to the exhibit.

When users try to access the voice-mail system, they hear a fast busy tone.

In which two ways does the configuration need to be modified in order to allow calls to reach Cisco Unity Express? (Choose two)

A. The dial peer needs to be a POTS dial peer and needs to use a fully qualified E.164 number.
B. The command dtmf-relay sip-notify needs to be added to the dial peer.
C. The vad statement needs to be removed.
D. The command session protocol sipv2 needs to be added to the dial peer.
E. The codec type statement needs to be removed.
F. The command codec transparent needs to be added to the dial peer.

Answer: B,D

2. Which four of the following are required to be defined when configuring a SIP trunk to Cisco Unified Presence? (Choose four.)

A. Presence Group
B. Device Name
C. Location
D. SIP Trunk Security Profile
E. Device Pool
F. Packet Capture Mode
G. SIP Profile
H. DTMF Signal Method

Answer: B,D,E,G

3. When making changes to the Cisco Unified Presence Application Listeners, which step must be taken after the configuration changes are made?

A. Manually restart the Cisco SIP Proxy Server.
B. Manually restart the Application Listener.
C. Manually restart the Cisco Unified Presence Service.
D. Manually restart the Cisco Unified Communications Manager Services.
E. No action is required.

Answer: A

4. Which two of the following protocols can be used to integrate Cisco Unity Connection with Cisco Unified Communications Manager? (Choose two.)

A. H.323
B. SIP
C. MGCP
D. SCCP
E. OSPF
F. BGP

Answer: B,D
5. Which three components are necessary to import users into Cisco Unity Express from Cisco Unified Communications Manager Express? (Choose three.)
A. Cisco Unified Communications Manager CLI administrator username and password
B. IP address of the Cisco Unified Communications Manager Express device
C. end users configured in the Cisco Unified Communications Manager Express database
D. Cisco Unified Communications Manager web administrator user login
E. JTAPI username and password
Answer: B,C,D

6. Which of the following methods can be used to view a VPIM trace on the Cisco Unity Express module?
A. GUI
B. CLI
C. GUI and CLI
D. Cisco Unified RTMT
Answer: B

7. What is the procedure for importing users from Cisco Unified Communications Manager Express into Cisco Unity Express?
A. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import as many users as are supported by Cisco Unified Communications Manager Express.
B. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import as many users as are supported by Cisco Unified Communications Manager Express.
C. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the CLI administrator username and password, and use the CLI synchronization command under telephony-services to import up to 200 users from Cisco Unified Communications Manager Express.
D. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 100 users from Cisco Unified Communications Manager Express.
E. Create the username and password in Cisco Unified Communications Manager Express, configure Cisco Unity Express with the web administrator username and password, and click Synchronize Information under the Administration menu to import up to 200 users from Cisco Unified Communications Manager Express.
Answer: E

8. When configuring Cisco Unified Communications Manager to integrate with Cisco Unified Presence, as
which entity is the Cisco Unified Presence server defined?
A. media resource
B. application server
C. remote destination
D. intercompany media service
E. geolocation
Answer: B

9. Which three of the following Cisco Unified Presence services must be activated manually in order for Cisco Unified Presence to operate? (Choose three.)
A. Cisco UP Sync Agent
B. Cisco UP XCP Directory Service
C. Cisco UP Config Agent
D. Cisco UP Presence Engine
E. Cisco UP OAM Agent
F. Cisco UP SIP Proxy
G. Cisco UP XCP Router
H. Cisco UP Client Profile Agent
Answer: A,D,F

10. A user is attempting to enter a Call Forward All destination of 00497473263, but after the digit "9" is entered, the system believes that all the digits have been entered and that the Call Forward All destination is 0049.
Which system component is most likely misconfigured?
A. Gateway that is used for Call Forward All calls
B. Route List that is used for PSTN calls
C. Route Group that is used for PSTN calls
D. Route Pattern that is used for PSTN calls
E. The IP phone does not have access to the partition that is used for PSTN calls
Answer: D

11. Refer to the exhibit.
When configuring Cisco Unity Connection for LDAP integration, where is the Cisco DirSync service activated for Cisco Unity Connection?
A. Cisco Unity Connection Administration
B. Cisco Unified Serviceability
C. Cisco Unified OS Administration
D. Cisco Unity Connection Administration
E. Cisco Unity Connection Serviceability
F. Disaster Recovery System
Answer: B
12. Cisco Unified Communications Manager SIP integration with Cisco Unity Connection requires which configuration component to connect to voice mail?

A. Route Pattern  
B. Hunt Group  
C. Route Group  
D. Hunt Pilot  
E. Trunk Group  

Answer: A

13. The CEO of a company does not want external callers to be able to dial him directly through the Cisco Unity Connection directory search. Which of the following methods is the best way to accomplish this?

A. Do not activate the CEO as a Cisco Unity Connection subscriber.  
B. Configure a directory call handler that blocks all transfers.  
C. Configure a directory handler that uses a partition and calling search space to allow calls to everyone except the CEO.  
D. Use the preconfigured partition and calling search space. No other configuration is necessary.  
E. Configure a restricted partition and assign it to the CEO. Create a directory call handler for external users with a search scope that does not contain the CEO partition.

Answer: E

14. Refer to the exhibits.

An administrator configured VPIM networking between a Cisco Unity Connection (cue) and Cisco Unity Express (cue) as shown in the exhibits. Which of the following statements is true?

A. The VPIM configuration is correct.  
B. The VPIM configuration is incorrect. The VPIM Location for Dial ID 101 is not needed.  
C. The VPIM configuration is incorrect. The VPIM Location for Dial ID 102 is not needed.  
D. The configuration is missing the remote phone prefix on both systems.  

Answer: B

15. With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

A. IMAP  
B. SMS  
C. Exchange  
D. POP3  
E. MMS  

Answer: A

16. Refer to the exhibit.

When the Cisco Unity Connection and Cisco Unity Express systems are networked together using VPIM,
which of the following statements is true?

A. The message exchange between the two systems will fail due to overlapping extensions.
B. The message exchange between the two systems will succeed because the location IDs are unique.
C. The message exchange between the two systems will fail because the location IDs should be using names instead of digits.
D. The message exchange between the two systems will succeed as long as the number of digits for the location ID is less than the number of digits used for the extensions.

Answer: B

17. What is required on the Cisco Unified Presence server, when integrating Cisco Unified Presence with Cisco Unity Connection, in order for users to be allowed to view, play, sort, and delete voicemail messages?

A. H.323 trunk
B. XMPP connection
C. SIP trunk
D. AXL configuration
E. Voicemail Profile

Answer: E

18. Which tool is used to help determine the scale and performance of a Cisco Unified Presence multicluster deployment?

A. Presence User Profile
B. Presence Capacity Planning Tool
C. Cisco Unified Real Time Monitoring Tool
D. Cisco Unified Presence Serviceability
E. Cisco Unified Serviceability

Answer: A

19. Refer to the exhibit.

Which Cisco Unified Personal Communicator status has the user selected?

A. Available
B. Do Not Disturb
C. Away
D. In a Meeting
E. Out of Office

Answer: B

20. When using integrated messaging with Cisco Unity Express, which capability is available to the end user?

A. The ability to create, send, or reply to voice-mail messages from the email client.
B. The ability to delete voice-mail messages or to mark them as read or unread, as they would for email messages.
C. The ability to only mark voice-mail messages as read or unread, as they would for email messages.

D. The ability to create, send, delete, or reply to voice-mail messages from the email client.

Answer: B
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