Exam Questions 650-251

LCSAUC Cisco Lifecycle Services Advanced IP Communications
1. Quality of service is analyzed at which service component within the Cisco Unified Communications plan phase?
   A. Network Readiness Assessment
   B. Application Readiness Assessment
   C. Site Readiness Assessment
   D. Operation Readiness Assessment
   Answer: A

2. Which optimize phase service component assesses the current state of the network management infrastructure of a customer to identify issues and opportunities that lead to recommendations for improving the ability to manage their Cisco Unified Communications system?
   A. Deployment Assessment
   B. Technology Assessment
   C. Security Assessment
   D. Operations Assessment
   Answer: D

3. Which statement most accurately describes the account planning service component in the prepare phase for Cisco Unified Communications?
   A. It performs a detailed financial analysis, including current phone network costs, training, and return of investment.
   B. It researches unique challenges and conduct competitive analysis to determine a vertical approach and strategy.
   C. It identifies the key players, high-level solution requirements, timelines, and scope of the opportunity.
   D. It provides the partner with information regarding customer acceptance of the new solution.
   Answer: B

4. Which phase includes conducting Cisco Unified Communications network traffic analysis and capacity planning in order to ensure high availability?
   A. Design
   B. Prepare
   C. Maintain
   D. Optimize
   Answer: D

5. Which two of the following activities are included in the Cisco Unified Communications staff development? Select two.
   A. Collect Cisco Unified Communications Training Materials
   B. Develop Job Role Training Requirement
   C. Request for Training Budget
   D. Develop Curriculum Map
   E. Develop Informal Basic Training
   Answer: D
6. Which Service component in Cisco Unified Communications operate phase identifies and solves reoccurring incidents by analyzing incident trends to identify patterns and systemic conditions?

A. Problem Management  
B. Incident Management  
C. Change Management  
D. Systems Monitoring

Answer: A

7. Which service component in the design phase describes developing a detailed, site-specific plan for implementing the new technology system or solution?

A. Implementation Plan Development  
B. Detailed Design Development  
C. Systems Acceptance Test Plan Development  
D. Staging Plan Development

Answer: A

8. The final documentation that records detailed implementation information for customers, including specific design requirements, are delivered at which server component within the Cisco Unified Communications implement phase?

A. Project Closeout  
B. As-Built Documentation  
C. Operations Setup  
D. Post-Implementation Support Handoff Meeting

Answer: B

9. Which service component in the plan phase evaluates the readiness of your current facilities infrastructure to support Cisco Unified Communications system development?

A. Network Readiness Assessment  
B. Operation Readiness Assessment  
C. Site Readiness Assessment  
D. Application Readiness Assessment

Answer: C

10. Which of the following three service requirements are included in the Cisco Unified Communications optimize phase? Select three.

A. Business Case Alignment  
B. Security Assessment  
C. Incident management  
D. Operations Readiness Assessment  
E. Technology Assessment

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11. Which phase includes the activity of assisting the customer to monitor their Cisco Unified Communications system performance and to respond to trouble reports?

A. Maintain
B. Deploy
C. Operate
D. Optimize

Answer: C

12. Which service component includes preparing for the Cisco Unified Communications customer demonstrations and presenting an overview of the applicable solutions?

A. Present an Overview of the Design
B. Conduct Administrator and End-User Training
C. Customer Education
D. Proof of concept

Answer: C

13. Which two Cisco Unified Communications service components focus only on software implementation? Select two.

A. Messaging Implementation
B. Rich Media Implementation
C. Personal Assistant Implementation
D. Auto Attendant Implementation
E. Call Control Implementation

Answer: CE

14. Which of the following best defines the Cisco Lifecycle Services approach?

A. the minimum set of services that are needed to successfully deploy and manage technology solutions
B. system design to help ensure selection of the most appropriate products
C. business requirements and investments as they pertain to asset lifecycle management
D. technology strategies and related product lifecycles that are required to ensure minimal risks and maximum return of investment

Answer: A

15. What is the primary objective of the plan phase?

A. Assess the existing environments to determine if it can support the proposed system.
B. Identify the activities for installing and configuring the equipment at the customer sites.
C. Gather high-level solution requirements, and understand the customer business needs and the opportunity.
D. Prepare the activities for day-to-day support, management, and monitoring of the newly implemented system.

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16. Which service component in a detailed design development focuses on identification and configuration of the actual network components (routers, servers, local-area networks, and so on) to be incorporated to run and support a Cisco Unified Communications system.
A. System Design Workshop
B. Feature and Functionality Design Workshop
C. Device-level Design Workshop
D. Physical Design Workshop
Answer: D

17. Which of the following phases assesses the current network infrastructure of a customer?
A. Prepare
B. Plan
C. Analyze
D. Design
Answer: B

18. Which three service components belong to the operate phase? Select three.
A. Change Management
B. Operations Implementation
C. System monitoring
D. Incident Management
E. Operations Assessment
Answer: ACD

19. Which phase and service component includes comparing the solution requirements with the bill of materials and high-level design in order to finalize the detailed business and technology requirements for the Cisco Unified Communications solution?
A. Plan - Application Readiness Validation
B. Prepare - Proof of Concept
C. Prepare - Technology Strategy Development
D. Plan - Systems Requirements Validation
Answer: D

20. Which two of the following activities are included in the Cisco Unified Communications project closeout? Select two.
A. Complete Ongoing Support Handoff Materials
B. Prepare for Handoff Meeting
C. Update Leading Practices
D. Obtain Customer Satisfaction Feedback
Answer: CD
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