Microsoft

Exam Questions 70-336
Core Solutions of Microsoft Lync Server 2013
Topic 1, Contoso Ltd Case A

Overview

General Overview

Contoso, Ltd. is an electronics parts company located in North America. The company has 4,400 employees.

Contoso recently bought a company named Litware, Inc. Litware has an office in New York.

Litware has a Lync Server 2010 infrastructure and has Microsoft Lync 2010 clients deployed to all of its client computers.

Physical Locations

Contoso has a main office and a satellite office. The main office is located in Toronto. The satellite office is located in Boston. The Toronto office has 4,200 users. The Boston office has 200 users.

All offices connect to each other by using a WAN link.

Only the Toronto office connects directly to the Internet.

Existing Environment

Active Directory Environment

Contoso has an Active Directory forest named contoso.com. The forest contains a single domain. All domain controllers run Windows Server 2008 R2.

Lync Server Environment


The network contains five servers. The servers are configured as shown in the following table.

The Lync Server infrastructure currently uses the names shown in the following table.

All users can remotely access the Lync Server services from a client computer. The users cannot access the Lync Server services from a mobile device.

Some of the users have Lync 2010 installed. Most of the users run Lync 2013.

Problems Statements

Contoso identifies the following business issues:

- Users in the Boston office report that there are delays in the audio stream during conferences and that the audio frequently drops. Users in the other offices do not report this issue.
- Users cannot share Microsoft PowerPoint presentations during web conferences. Users can share other documents.
- All of the users in the Toronto office report that they receive the following error message from Lync 2013: "Lync can’t connect to Exchange. You might experience Contact list issues”.

Requirements

Planned Changes

Contoso plans to implement the following changes:

- Implement the unified contact store.
- Deploy the Office Web Apps component.
- Add a second Front End Server named Lync2 in the Toronto office.
- Access Lync Server services by using mobile devices from the internal network and from the Internet.
- Implement direct federation with Litware and other business partners. All federated domains will have to be defined explicitly.

Administrative Requirements

A support technician named Techl must be able to perform all of the tasks currently performed by the members of the CSHelpDesk group. Additionally, Techl must also be able to edit conferencing policies.

Web Conferencing Requirements

Contoso identifies the following requirements for web conferencing:

- Users from Litware must be able to download the content of web conferences.
- Users must be able to share PowerPoint presentations during web conferences.
- Users from Litware must be able to record web conferences.
- A URL that points to a disclaimer must be provided.

Mobility Requirements
Contoso plans to provide all users the ability to connect by using mobile devices. When users connect from a mobile device, they must download their server settings automatically.

QUESTION NO: 1
Which two tasks should be performed to meet the administrative requirements for Tech1? (Each correct answer presents part of the solution. Choose two.)
A. Modify the permissions of the RTCUniversalServerAdmins group.
B. Run the New-CsAdminRole cmdlet.
C. Run the Update-CsAdminRole cmdlet.
D. Create a new universal security group and add Tech1 to the group.
E. Create a new global security group and add Tech1 to the group.

Answer: BD

QUESTION NO: 2
HOTSPOT
You need to modify the FQDN of the external web services.
From which node should you perform the modification?
To answer, select the appropriate node in the answer area.

Answer:

QUESTION NO: 3
You are evaluating the implementation of a reverse proxy for Contoso.
You plan to create a certificate for the reverse proxy.
You need to identify which names must be included in the certificate.

Which three names should you identify? (Each correct answer presents part of the solution. Choose three.)
A. lyncdiscover.contoso.com
B. lyncdiscoverinternal.contoso.com
C. meet.contoso.com
D. pool1.contoso.com
E. edge.contoso.com
F. webext.contoso.com

Answer: ACF

QUESTION NO: 4
You need to recommend a solution to resolve the audio issues for the users in the Boston office.

Which three possible recommendations should you include in the solution? (Each correct answer presents a complete solution. Choose three.)
A. user services
B. Quality of Service (QoS)
C. Call Admission Control (CAC)
D. a location policy
E. a conferencing policy
Answer: BCE

QUESTION NO: 5
You are evaluating the implementation the second Front End Server. You need to recommend which common name must be used for the certificate that will be installed on Lync2.
Which name should you recommend using?
A. *.contoso.com
B. lync2.contoso.com
C. lyncdiscover.contoso.com
D. pool1.contoso.com
Answer: D

QUESTION NO: 6
HOTSPOT
You are planning the implementation of the unified contact store. You need to identify which clients can be used to read the contact list and which clients can be used to modify the contact lists.
Which clients should you identify?
To answer, select the correct actions for each client in the answer area.

Answer:

QUESTION NO: 7
DRAG DROP
You are troubleshooting the issue reported by the Toronto users. You verify that the logging level of the centralized logging service is set to AlwaysOn.
You need to gather additional troubleshooting information immediately to resolve the issue.
Which five actions should you perform?
To answer, move the five appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

QUESTION NO: 8
Contoso is evaluating the implementation of push notifications for mobile devices.
You need to identify which tasks must be performed to enable the push notifications.
Which three cmdlets should you identify? (Each correct answer presents part of the solution. Choose three.)
A. New-CsAllowedDomain
B. Set-CsPublicProvider
C. New-CsHostingProvider
D. Set-CsPushNotificationConfiguration
E. Enable-CsPublicProvider

Answer: ACD

QUESTION NO: 9
You need to identify on which server you can install the Microsoft Office Web Apps server component.

Which server should you identify?
A. Lync1.contoso.com
B. Server1.contoso.com
C. Exchange1.contoso.com
D. SQL1.contoso.com

Answer: B

QUESTION NO: 10
DRAG DROP
You need to identify which configurations must be used to meet the web conferencing requirements.

Which configuration should you identify for each requirement?

To answer, drag the appropriate configuration to the correct requirement in the answer area. Each configuration may be used once, more than once, or not at all. Additionally, you may need to drag the split bar between panes or scroll to view content.

Answer:

Box 1: A conferencing policy
Box 2: A meeting configuration
Box 3: A meeting configuration
Box 4: A conferencing policy

Note:

* Among other things, client policies help determine the features of Lync Server that are available to users; for example, you might give some users the right to transfer files while denying this right to other users.

In Lync Server, client policies replace the Group Policy settings used in previous versions of the product.

* Conferencing policy is a user account setting that specifies the conferencing experience for participants.

Conferencing policies determine the features and capabilities that can be used in a conference; this includes everything from whether or not the conference can include IP audio and video to the maximum number of people who can attend a meeting.

Example:
The command shown in the Example modifies a property value of the conferencing policy SalesConferencingPolicy; in particular, the command sets the value of the AllowConferenceRecording property to False. To do this, Set-CsConferencingPolicy is called along with the Identity parameter and the AllowConferenceRecording parameter.

Set-CsConferencingPolicy -Identity SalesConferencingPolicy -AllowConferenceRecording $False

* Meeting configuration settings help dictate the type of meetings (also called “conferences”) that users can create, as well as control how (or even if) anonymous users and dial-in conferencing users can join these meetings.

In this scenario the meeting configuration applies to:

The following customizations can be made for meeting invitations:

Customizations are made within the Meeting Configuration settings and can be scoped on a Global, Site, or Pool level.
Topic 2, Margie's Travel

Overview

General Overview
Margie's Travel is an executive travel company that has 7,000 employees. The company has a sales department and a research department.

Physical Locations
The company has a main office and two branch offices. The main office is located in Montreal. The branch offices are located in New York and Seattle.

The number of users in each office is shown in the following table.

All offices connect to each other by using a WAN link.

Existing Environment

Active Directory Environment
The network contains one Active Directory forest named margiestravel.com. Each office is configured as an Active Directory site.

Lync Server Environment
The company has a Lync Server 2010 infrastructure in the Montreal office. The network contains four servers. The servers are configured as shown in the following table.


User Issue
An administrator modifies the global client version policy of the Lync Server 2013 pilot deployment. After the modification, Lync Server 2013 users report that they fail to sign in to Microsoft Lync 2010 and they receive the following error message.

Requirements

Planned Changes
After a successful pilot program, the company plans to deploy Lync Server 2013 on the production network for all users.

The Lync Server 2013 deployment will include the following roles:

- Edge Server
- Front End Server
- Mediation Server
- Monitoring Server
- Office Web Apps Server

Lync Server 2013 and Lync Server 2010 will coexist for six month.

Monitoring Requirements
A monitoring solution must save call quality data for 180 days.

Backup Requirements
An administrator plans to perform a weekly manual backup of the Lync Server databases. The backup files will be copied to an offsite location.

Conferencing Requirements
The company plans to implement a conferencing solution to meet the following requirements:

- The company's executives must be able to create conferences that contain up to 250 participants.
- The company's managers must be able to create conferences that contain up to 50 participants.
- All other users must be prevented from creating conferences that contain more than 15 users.

QUESTION NO: 11
DRAG DROP

You need to design the deployment of the planned Edge Server.

Which four actions should you include in the design?

To answer, move the four appropriate actions from the list of actions the correct order.

Answer:

Note: You install Lync Server 2013 on Edge Servers by using Lync Server Deployment Wizard. By running the Deployment Wizard on each Edge Server, you can complete most of the tasks required to set up the Edge Server. In order to deploy Lync Server 2013 on an Edge Server, you must have already run Topology Builder (see note 2 below) to define and publish your Edge Server topology, and exported it to media that is available from the Edge Server.

To install an Edge Server

* In the Configure Local Replica of Central Management Store dialog box, click Import from a file (Recommended for Edge Servers), go to the location of the exported topology configuration file, select the .zip file, click Open, and then click Next.

* The Deployment Wizard reads the configuration information from the configuration file and writes the XML configuration file to the local computer.

* After the Executing Commands process is finished, click Finish. Etc.

Note 2: To define the topology for a single Edge Server

Note 3: Export-CsConfiguration Exports your Lync Server topology, policies, and configuration settings to a file. Among other things, this file can then be used to restore this information to the Central Management store after an upgrade, a hardware failure, or some other issue has resulted in data loss. This cmdlet was introduced in Lync Server 2010.

Reference: Install Edge Servers; Define Your Edge Topology; Export-CsConfiguration

QUESTION NO: 12

HOTSPOT

You need to resolve the user issue.

Which rule should you modify in the client version policy?

To answer, select the appropriate rule in the answer area.

Answer:

Note: Lync has a Client Version Policy that allows you to allow or reject registrations from certain client versions.

Here the Lync server 2013 clients are blocked because they have too new version number.

QUESTION NO: 13

You are evaluating the implementation of SQL Server database mirroring on new SQL Server servers for the planned Lync Server 2013 deployment.

You need to recommend which tasks must be performed to prepare SQL Server database mirroring for Lync Server 2013.

Which two actions should you recommend? (Each correct answer presents part of the solution. Choose two.)

A. From the Topology Builder, create a new Enterprise Edition Front End pool and a new SQL Server database, SQL Server database mirroring, and a witness.

B. From the Topology Builder, publish the topology and install the databases.

C. On the SQL Server servers, install Failover Clustering.

D. On the Front End Servers, install Failover Clustering.

E. Run the Update-CsUserDatabase cmdlet.

F. Run the Invoke-CsDatabaseFailover cmdlet.

Answer: AB
QUESTION NO: 14

You need to configure the conferencing settings to support the conferencing requirements and the business requirements.

What should you do?

A. Modify the global conferencing policy. Create a site-level conferencing policy for the managers and a site-level conferencing policy for the executives.

B. Create a per-user conferencing policy for all users, a per-user conferencing policy for the managers, and a per-user conferencing policy for the executives.

C. Modify the global conferencing policy. Create a per-user conferencing policy for the managers and a per-user conferencing policy for the executives.

D. Create a site-level conferencing policy for all users, a site-level conferencing policy for the managers, and a per-user conferencing policy for the executives.

Answer: C

QUESTION NO: 15

The company is planning to implement help and support resources for users that use the Lync Server 2013 conferencing features.

You need to ensure that the users can access the help and support resources by clicking a URL from a meeting invitation.

What should you do?

A. Run the Set-CsConferenceDisclaimer cmdlet.

B. From the Microsoft Lync Server 2013 Control Panel, modify the conferencing policy settings.

C. Run the Set-CsMeetingRoom cmdlet.

D. From the Microsoft Lync Server 2013 Control Panel, modify the meeting configuration settings.

Answer: D
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