Exam Questions MB2-710
Microsoft Dynamics CRM 2016 Online Deployment
1. Your company has a Microsoft Dynamics CRM 2016 Online deployment. You reach your storage space limit and the system is telling users they cannot enter more data. You need to resolve the storage issue. Which two ways can you alleviate the storage issue? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.
   A. Archive and remove old data.
   B. Purchase more storage.
   C. Change your Instance to sandbox.
   D. Purchase additional production instances.
   Answer: A, B

2. You have a Microsoft Dynamics CRM Online 2016 environment. Which three functionalities are available using role based security? Each correct answer presents a complete solution.
   A. Deny users access to certain fields on a form.
   B. Define who can see entity level information.
   C. Sign in to Microsoft Dynamics CRM with a single sign-on.
   D. Define customized forms for the users to which the role is assigned.
   E. Control whether a user can add attachments to Entities.
   Answer: A, B, C

3. What is the minimum supported version of Microsoft Internet Explorer required for the Microsoft Dynamics CRM 2016 client for Outlook?
   A. Internet Explorer 8
   B. Internet Explorer 9
   C. Internet Explorer 10
   D. Internet Explorer 11
   Answer: B

4. Which operating system supports Microsoft Dynamics CRM for phones?
   A. Windows Phone 8
   B. Blackberry 7.1
   C. Android 4.4
   D. iOS 6.1.6
   Answer: A

5. Which two record types can a System Administrator assign a security role to? Each correct answer presents a complete solution.
   A. Access Team
   B. User
   C. Owner Team
   D. Business Unit
   Answer: B, D

6. You select Forward Mailbox as your incoming synchronization method. You process emails with the Microsoft Dynamics CRM 2016 Email Router between Microsoft Dynamics CRM Online and a SMTP/POP3 server. You need to deploy inbox rules so emails addressed to the 100 Microsoft Dynamics CRM Online users in the organization are forwarded to the forward mailbox for processing.
Which solution can be used to deploy forwarding rules for all the users?

A. Run the Rule Deployment Wizard.
B. Enable folder-level synchronization.
C. Create manually in Microsoft Outlook.
D. Create Exchange transport rules.

Answer: D

7. A company has a Microsoft Dynamics CRM Online 2016 deployment. The company plans to issue mobile phones to all sales department users. Users must be able to use the latest Microsoft mobile client’s features. You need to deploy the latest phone client.

Which mobile phone client should you deploy?

A. Microsoft Dynamics CRM Mobile Express
B. Microsoft Dynamics CRM for Phones Express
C. Microsoft Dynamics CRM for Phones
D. Microsoft Dynamics CRM Mobile App

Answer: C

8. Your company has a Microsoft Dynamics CRM Online 2016 environment.

The company is looking to utilize folder-level tracking in Microsoft Dynamics CRM 2016. You need to instruct users how to utilize folder-level tracking.

What instruction should you give the users?

A. A maximum of 50 folders per user account can be tracked.
B. Emails can only be tracked to accounts, contacts, and leads.
C. Only folders under the Inbox can be used.
D. Works with server-side synchronization or the email router.

Answer: D
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