Microsoft Dynamics 365 customer engagement Online Deployment
NEW QUESTION 1
You are a systems support specialist for your company. A sales manager is currently using a Windows 10 laptop. The sales manager finds that Microsoft Dynamics 365 does not work as expected when using Firefox. What are two ways the sales manager can retain full functionality? Each correct answer presents a complete solution.

A. Instruct the user to use Microsoft Edge.
B. Upgrade Firefox to the latest public release.
C. Instruct the user to use Internet Explorer 10.
D. Download and install Safari on the laptop.

Answer: AB

NEW QUESTION 2
You are a systems architect helping a company deploy Microsoft Dynamics 365 Online. The company currently uses Microsoft Dynamics CRM 2016, which is hosted on-premises. The company needs to migrate the data within that system to Microsoft Dynamics 365. Which import method should you use to accomplish this goal? (Select two)

A. Migrate the data by using the Data Loader service.
B. Upload CRM SQL backup file using the On-Premises to Online Conversion Service.
C. Restore the CRM 2016 On-premises database in the Microsoft Dynamics 365 administration center.
D. Export the data to multiple CSV files.

Answer: AD

NEW QUESTION 3
You are the technology director for a company that plans to implement Microsoft Dynamics 365. You are researching the licensing options and are currently considering Microsoft Dynamics 365, Business edition. Which two statements accurately describe using this edition? Each correct answer presents a complete solution.

A. Business Edition is optimized for organizations that have over 1,000 employees.
B. Business Edition is optimized for enterprises that use local Microsoft Dynamics AX environments.
C. Business Edition is optimized for organizations that want to host all services in the cloud.
D. Business Edition is optimized for organizations with 250 employees or less.

Answer: CD

NEW QUESTION 4
You are a system administrator using Microsoft Dynamics 365. You have recently scheduled and approved an update on your production instance. Testing on a sandbox instance indicates that more time is needed before the production instance is ready for the update. Which two statements regarding scheduling updates are true? Each correct answer presents a complete solution.

A. A scheduled and approved update can be changed by any user with the correct privileges.
B. A scheduled and approved update can be changed only by the user who approved it.
C. A scheduled but not approved update can be changed.
D. A scheduled and approved update cannot be changed.

Answer: AC

NEW QUESTION 5
You are the technology director for a company that is preparing to implement Microsoft Dynamics 365. Since sales staff are allowed to bring their own devices to work, you are preparing a list of supported mobile devices that meet the minimum requirements of Microsoft Dynamics 365. Which two mobile device environments should be included in your list? Each correct answer presents a complete solution.

A. a tablet with 1 GB of memory running Windows 8.1
B. a 7-inch iPad Mini that has 8 GB of memory and uses Safari
C. a Windows 10 phone that uses the Microsoft Dynamics 365 app
D. a tablet with 2 GB of memory running Windows 7

Answer: AC

NEW QUESTION 6
You are a system administrator. Your organization relies on significant customization that may break in an upcoming update. Your Microsoft Dynamics 365 is currently up to date. You want to delay any updates for now. What are your options?

A. Update the instance now without full testing, and address bugs as they arise.
B. Skip all updates until the customizations have been updated to the latest version.
C. Skip up to one update, and have the customizations updated for the following version.
D. Skip up to two updates, and have the customizations updated for the following version.

Answer: C
NEW QUESTION 7
You are the sales manager for a company that has more than 15,000 employees. You plan to purchase Microsoft Dynamics 365 for your company, although only 750 seats will be required. Management wants all Microsoft Dynamics 365 users to have access to all Microsoft Dynamics 365 applications. Based on this criteria, which licensing option should you select?

A. Enterprise Edition with APPS-based Licensing
B. Enterprise Edition with Plan-based Licensing
C. Business Edition with Plan-based Licensing
D. Business Edition with APPS-based Licensing

Answer: B

NEW QUESTION 8
You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics for Outlook. Some of your users have indicated that their personal notes for their contacts in Outlook appear in Microsoft Dynamics 365 for everyone to read. How should you ensure that personal notes in Outlook are not shared in Microsoft Dynamics 365?

A. As the system administrator, configure the Synchronization Fields settings to not include the Notes field in Outlook,
B. Instruct the users to configure their Synchronization Fields settings to not include the Notes field in Outlook.
C. instruct the users to configure their Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the notes field in Outlook.
D. As the system administrator, configure the Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the Notes field in Outlook.

Answer: A

NEW QUESTION 9
You are a system administrator for an organization that relies solely on an ISV solution for Microsoft Dynamics 365. Your instances are scheduled to be updated. What are two approaches for this update? Each correct answer presents part of the solution.

A. Test the update in your sandbox environments prior to updating production.
B. Contact your ISV provider, and follow their recommendation for this update.
C. Update product
D. With an ISV solution, there is no need to go through a test process.
E. Import the updated version of the ISV solution prior to the update of your instance.

Answer: AD

NEW QUESTION 10
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