



## Microsoft

### Exam Questions MB2-706

Microsoft Dynamics CRM Online Deployment

1. Which three operating systems are supported by Microsoft Dynamics CRM 2015 for Outlook? Each response represents a complete solution.

- A. Windows Server 2008 R2
- B. Windows 7 Service Pack 1
- C. Windows 8
- D. Windows Vista SP2
- E. Windows Server 2012

Answer: B, C, E

2. You have 32-bit versions of both Microsoft Outlook 2013 and the Microsoft Dynamics CRM 2013 for Outlook client installed. You need to install the 64-bit version of the Microsoft Dynamics CRM 2015 for Outlook client. What should you do?

- A. Run the installer for the 64-bit version of Microsoft Dynamics CRM 2015 for Outlook client and perform an upgrade.
- B. Uninstall Outlook and the Microsoft Dynamics CRM 2013 for Outlook client, and then install the 64-bit versions of Outlook and the Microsoft Dynamics CRM 2015 for Outlook client.
- C. Run the installer for the 32-bit version of Microsoft Dynamics CRM 2015 for Outlook client and perform an upgrade.
- D. Uninstall only the Microsoft Dynamics CRM 2013 for Outlook client, and then install the 64-bit version of the Microsoft Dynamics CRM 2015 for Outlook client.

Answer: A

3. You have Microsoft Dynamics CRM 2013 for Outlook installed. You enable offline capabilities. The client is currently in offline mode. You must upgrade the client to Microsoft Dynamics CRM 2015 for Outlook. You need to perform the upgrade by using the fewest number of steps. What should you do?

- A. Keep the client offline and upgrade the client.
- B. Bring the client online and then upgrade the client.
- C. Install the latest update rollup for Microsoft Dynamics CRM 2013 for Outlook and then upgrade the client.
- D. Uninstall the Microsoft Dynamics CRM 2013 for Outlook client and then install the Microsoft Dynamics CRM 2015 for Outlook client.

Answer: B

4. You have a smartphone that runs BlackBerry 10 OS version 10.3.

How should you access Microsoft Dynamics CRM for Phones from the smartphone?

- A. Use the Microsoft Dynamics CRM installation media to install Microsoft Dynamics CRM for Phones.
- B. In the BlackBerry mobile browser, open Microsoft Dynamics CRM for Phones.
- C. From the BlackBerry App World app store, download and install Microsoft Dynamics CRM for Phones.
- D. Use BlackBerry Enterprise Server to deploy Microsoft Dynamics CRM for Phones.

Answer: B

5. Which two operating systems support Microsoft Dynamics CRM Client 2015 for Outlook? Each correct answer presents a complete solution.

- A. Apple OS X Yosemite
- B. Windows RT 8.1
- C. 32-bit Windows 7 with SP1
- D. 64-bit Windows 8

Answer: C, D

6. Which component is available when Microsoft Dynamics CRM is offline?

- A. real-time workflows
- B. dialogs
- C. sales literature
- D. duplicate detection

Answer: B

7. You have a computer that runs Microsoft Dynamics CRM for Outlook. The Offline Capability option is not installed. You need to install the Offline Capability option. You need to minimize the administrative effort required. What should you do?

- A. From the Programs and Features applet in the Control Panel, modify the Microsoft Dynamics CRM 2015 for Outlook installation to add the Offline Capability option.
- B. Remove Microsoft Dynamics CRM for Outlook, reinstall the add-in, and select the Offline Capability check box during the installation.
- C. In Microsoft Dynamics CRM for Outlook, click the Go Offline button.
- D. Run the setup application for Microsoft Dynamics for CRM for Outlook and select the Offline Capability check box.

Answer: C

8. You need to prevent users from accessing Microsoft Dynamics CRM 2015 from a tablet client application. What should you do?

- A. Ensure that none of the security roles that are assigned to the users includes the Use CRM for tablets privilege.
- B. Remove the Go Mobile privilege from any security roles that are assigned to the users.
- C. Remove the Go Offline privilege from any security roles that are assigned to the users.
- D. Assign the users an additional security role that does not have the Use CRM for tablets privilege.

Answer: A

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